How do Baidu Baike and Chinese Wikipedia filter contribution? A case study of network gatekeeping

Han-Teng Liao Oxford Internet Institute University of Oxford Oxford, United Kingdom hanteng@gmail.com

ABSTRACT

Though open collaboration websites such as Wikipedia have attracted attention for their more inclusive and participatory potentials, it becomes increasingly clear that certain information filtering/control or gatekeeping mechanisms are set to render them manageable. Applying the network gatekeeping theory, this paper presents a case study of Baidu Baike and Chinese Wikipedia, focusing on their editorial policies and practices, which have not been systematically examined. Through a detailed analysis of editorial priorities, power users, and geo-linguistic arrangement over how, by whom and for whom and which types of information are processed, the findings show different bases and salience components for distinct network gatekeeping processes. In Chinese Wikipedia, filtering copyright-dubious materials and accommodating Chinese geo-linguistic variants are more salient, whereas censoring politically-sensitive content and enforcing a national cultural political framework of People's Republic of China are more salient in Baidu Baike. The usefulness and limitations of applying network gatekeeping theory for open collaboration websites is discussed.

Categories and Subject Descriptors

[Human-centered computing]: Collaborative and social computing – Collaborative filtering, Wikis, Empirical studies in collaborative and social computing

General Terms

Management, Performance, Design, Human Factors, Theory

Keywords

Geo-linguistic analysis, Network gatekeeping, Chinese Internet, Chinese characters, Localization (L10n), censorship.

Permission to make digital or hard copies of all or part of this work for personal or classroom use is granted without fee provided that copies are not made or distributed for profit or commercial advantage and that copies bear this notice and the full citation on the first page. To copy otherwise, or republish, to post on servers or to redistribute to lists, requires prior specific permission and/or a fee.

WikiSym '13 August 05 - 07 2013, Hong Kong, China Copyright 2013 ACM 978-1-4503-1852-5/13/08 ...\$15.00.